



STATE OF ILLINOIS

DEPARTMENT OF CENTRAL MANAGEMENT SERVICES

Paul Campbell, Acting Director

Rod R. Blagojevich, Governor

TELECOMMUNICATIONS BULLETIN

July 6, 2005

CMS 06 — 01

Bureau of Communication
and Computer Services

From:

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Chicago-Area Paging: Vendor Restricting Walk-in Traffic

USA Mobility (formerly known as Metrocall), State of Illinois master contract vendor for Chicago-area paging services, will restrict walk-in traffic effective immediately. Only State of Illinois account users will have walk-in access to this facility. USA Mobility, located at 1919 South Highland Avenue, Suite 212 C, Lombard, Illinois, is open as follows:

Monday - Friday
8 a.m. to 5 p.m.

When pager problems occur, State employees must contact their agency's Telecommunications Coordinator. The Coordinator must notify USA Mobility of the problem and obtain authorization for replacement. USA Mobility will replace equipment only with the Coordinator's authorization. State users have access to the USA Mobility front entrance. The offices are located at the end of the hall, the last door (unmarked) on the right.

If you have any questions regarding paging services and options, please do not hesitate to contact the CMS Communications Solution Center:

800-366-8768
or
(217) 524-4784

Option 2 - New/Existing Services
Option 6 - Paging

For more information...
visit our website at
www.state.il.us/cms/telecom